PRODUCT DESCRIPTION

# Pet Care

# Product Scope

An app that enables pet owners to manage their pet’s grooming and health, by providing them with all the required information in one place, such as symptoms of common ailments, possible ailments their pet might be suffering from, prevention of common ailments, as well as treatments available (based on the symptoms input by the user), along with the recommendations to visit the nearby vet in an emergency and store all medical records that can be instantly accessed.

The app also come with a wearable IoT device that is attached to a pet’s collar. Beside collecting location data, the device also have motion, heart rate, and breathing sensors, as well as microphones and camera. These functions help owners keep track on their pets’ physical activity, or understanding the pets’ emotion.

More, the app included a Pet Social Network developed to allow pet owners to interact with, share details and updates related to their pets with pet care providers and other pet owners. Pet owners can also find the best pet store which is selling a variety of items such as pet food, grooming products like shampoos and brushes, litter boxes, bedding, and toys.

# Stakeholders

|  |  |  |
| --- | --- | --- |
| **Customer Class** | **Expectation** | **Represented By** |
| **End users** | This includes whoever will take a product and use them operationally | Mobile users |
| ****Producers.**** | This includes whoever actually makes a product (software, document, etc) for delivery to the customer. | The team 7 |
| ****Interested Third Parties.**** | This is a catch-all and includes those that support and oppose the project for one reason or another but don't fit into the other buckets. | Other team |
| ****Managers project**** | Use of specifications to plan supply and development process of the system | Mr. Dương Dũng Tiến |

# Functional Requirements

|  |  |  |
| --- | --- | --- |
| **Requirement #** | **Description** | **Related Requirements** |
| **R1** | Guests must register an account in order to login. Guests can register with Username and Password or with Facebook. |  |
| **R2** | Users can update some information about their profiles (Password/ Birthday/ Address/Phone number/…). |  |
| **R3** | Users can create information about their pet profiles (weight/ kind of pet/…). |  |
| **R4** | Users can book an appointment for their pet base on the service. |  |
| **R5** | Customers can rate and comments about the store’s service. |  |
| **R6** | Store owners can update some information about their profiles (location/ address/Phone number/available time…). |  |
| **R7** | Store owners can create the services their store offers. |  |
| **R8** | Store owners can edit the services that their store already has on the system. |  |
| **R9** | Users can make friend and chat with other users |  |
| **R10** | Users can keep track on their pets’ status(weight, hunger, health condition,…) and find their pets location. |  |

# Non-functional Requirements

## Targeted Platforms

- Mobile platform: Android and iOS.

- PC platform.

## Performance

* The system must process and respond to the data flows quickly and accurately and shall take no longer than a few seconds to appear on the screen.
* The system must process and respond to errors, including expected errors and unexpected errors.
* The system must be able to handle and accommodate a high number of books and users.

## Availability

-The server shall be working 24 hours per day and 7 days per week.

## Reliability

- There is no requirement for system maintenance task from the user.

- Mean Time Between Failures (MTBF): more than 6 months.

- Accuracy: 100%.

- Maximum Bugs and Defect Rate: 0.5 bugs per thousand lines of code (0.5bugs/KLOC).

- Critical bugs:

- Loss of data: not any.

- Server crash: probably

# Release Method

- The product will be delivered by Scrum.